

## **Dear Customer**

On behalf of Junckers Ltd we are delighted to introduce you to V A Hutchison Flooring Ltd who are a full member of The Junckers Approved Flooring Contractor Scheme.

### **Why have the Junckers Approved Flooring Contractor Scheme?**

This innovative new concept was developed by Junckers Ltd in response to a growing number of requests from customers like yourselves for professional flooring contractors whose work is of such high quality and reliability that it can be guaranteed.

As the UK's leading manufacturer of hardwood flooring, with access to skilled craftsmen across the country, Junckers is in an ideal position to select the very best.

### **How are members selected?**

Every single member has been carefully chosen for the quality of their workmanship, technical knowledge and experience, loyalty, reliability, financial status and above all excellent customer service.

### **What does this mean to you?**

Reassurance and total peace of mind in the care of our flooring.

We are very keen to ensure that the Junckers floor remains in both a good serviceable condition and maintains its beautiful finish. This is not only for aesthetic reasons but for health and safety ones too.

### **The Code of Practice – for more than just a good job**

Every member has signed a binding agreement with Junckers to abide by a code of practice, set out to ensure that the highest standards are maintained and met in every aspect of their business practice. In other words in addition to quality workmanship, you can be sure that all members will give you a fair and competitive price, will be honest in their dealings with you, will carry adequate insurance cover, will respect your building, and will comply with any relevant health and safety or building regulations.

Junckers is confident that you will be more than satisfied with the work of this company, which is why we are approving and recommending them.

Please also feel free to contact us directly at Junckers Ltd regarding the maintenance or any other aspects of the floor.